



TERMS AND CONDITIONS

Charleston has become a very **popular** destination and has a very **limited number** of luxury accommodations rooms. Reservations for hotel and Inn rooms are typically made many months in advance. We encourage you to reserve a spot early, preferably 90 – 120 days before your trip.

A \$400 deposit per person and a completed reservation form are required to complete your reservation.

We accept checks, money orders, and credit cards. Call or e-mail us to process credit card payments. Any payments within 30 days of a tour must be by check or Money Order.

The tour balance is due 60 days from the trip start date; Full payment 60 days prior to the tour with a check or wired funds will receive a 4% discount. However, if **space is available**, we accept late registration up until one week before the starting date. If final tour payment is not received when due, Charleston Bicycle Tours reserves the right to cancel your reservation. Your deposit paid to date will be subject to our cancellation policy (see below). Non-payment of trip balances by the due date will be considered a cancellation.

Cancellations and refunds

Tour cancellations must be received in writing at least 60 days prior to the start of the trip and are subject to a \$100 cancellation fee per person. If cancellation is received 31 – 60 days prior to the tour departure date, a cancellation charge of 50% of the tour balance will apply. If cancellation is received fewer than 31 days prior to the tour departure date, a cancellation charge of 100% of the tour price will apply unless the tour can be filled. There are no refunds given for any unused portion of the tour. No refund or discount will be granted for arriving late or leaving a tour prior to its conclusion.

Trip Cancellation Insurance

We strongly recommend trip cancellation insurance, as we cannot make exceptions to our cancellation policy for any reason. This includes personal emergencies, injuries or illness, and lost or stolen luggage. Unexpected things do happen, and the purchase of travel insurance is by far the best way to protect your investment. Charleston Bicycle Tours does not recommend any particular policy or company.

A very good comparative analysis of travel insurance companies and their policies is available at [Insure My Trip](#) or call them at (800) 487-4722.

Guest Responsibilities

Guests agree and are required to return signed copies of the Participant Profile, a Waiver and the Release of Liability Form, and a Bicycle Request form (if using our bicycles) to Charleston Bicycle Tours within two weeks after receipt. Charleston Bicycle Tours reserves the right to take photos or record any

of its tours and to use the photos and records for promotional purposes without obtaining further consent.

Charleston Bicycle Tour Liability

Charleston Bicycle Tour reserves the right to change the tour itinerary and substitute similar accommodations when deemed to be necessary. Charleston Bicycle Tours also reserves the right to cancel a trip due to a natural disaster. In such an event, Charleston Bicycle Tours' liability is limited to a full refund or full credit toward another tour. As long as four people are registered for any tour except the Keys tour, which requires six, the trip will not be canceled except by a natural disaster. All tours require a minimum of four people except The Keys tour. Under no circumstances will Charleston Bicycle Tours be responsible for any travel-related expenses incurred, such as airline reservations.